



Reiser Mfg. Co.
4571 Mill Rock Rd
New Waterford, OH 44445

warranty@reisertrailers.com

(330) 332-1620

One Year Limited Warranty

Thank you for purchasing a Reiser Trailer. We have a multiple check point system to ensure that you are receiving a quality built product. We are building our business on a good reputation.

The limited one year warranty is limited to the original owner and is null and void should the unit be put in service as a rental unit. The warranty covers the frame, sub frame and cross members. Other trailer components such as lighting, axles, tires, wheels, couplers and jacks are all warranted by the respective manufacturers. Should you need the information to contact one of these suppliers please feel free to call us here at Reiser Mfg. Co.

We do not cover the loss of use, rental expenses, loss of time or wages, food, fuel or lodging or any other expenses due to a warranty issues. Other items not covered are as follows. Paint finish and durability, damage due to over loading, loose bolts, misuse or negligence of any type. This is to be determined by Reiser Mfg. Co. Normal wear and tear items such as brakes, decking and wiring are not covered under this warranty. These are generally maintenance issues.

To activate your warranty you must fax or mail the warranty form within 10 business days of purchase. The form must be completed in entirety and be accompanied by a copy of your bill of sale. (This will be used to verify the activation period for your warranty.) At that time we will send you an activation letter with a reference number you will use in the event of a warranty claim. Should you not receive this letter within 30 days you will need to contact us. **All warranty work is to be completed at Reiser Mfg. Co. unless prior approval has been issued in writing.** All parts and warranty work done by any facility other than Reiser Mfg Co. will not be further warranted by Reiser Mfg Co. The shop rate of 40.00 per hour will be paid to the approved facility. All warranty claims must be submitted by your dealer in writing within 3 business days of discovering the issue. Many times we do require pictures, without them, often we cannot make a determination on a claim. We will do our best to expedite your claim and handle it fairly.